

# Starling SCO

**A fully integrated, AI-driven  
self-checkout solution**



*For more information, visit [partnertechcorp.com](http://partnertechcorp.com)*

# Elevate the Customer Experience and Increase Your Capacity During Peak Hours



## Increase Sales Capacity

Increase the store's sales capacity while reducing operational cost.



## Quick & Convenient

Offer a streamlined, more convenient checkout experience with less waiting.



## Intelligent Fraud Detection

Prevent fraud with AI-based computer vision and weight verification.

## Less Waiting, More Capacity

Improve the customer experience and increase your store capacity with Partner Tech's cutting-edge Starling SCO. This fully integrated self-checkout solution enables shoppers to skip the lines and get full control over their purchases. Customers appreciate the convenience and retailers benefit from increased throughput with opportunities to expand opening hours and shift labor resources to other functions.

## Customizable with Peripherals

Starling is available with a 15.6-inch or 21.5-inch touch display in landscape or portrait position. Depending on the application, you can choose from a range of processors and memory configurations, ensuring optimal performance for your needs. A large selection of peripherals includes a bioptic scanner with scale, printer, security scale, LED tri-light, security camera, and payment brackets.

## Support for All Payment Types

Payment is easy and quick with support for debit and credit cards, contactless, mobile and cash payments – through your current POS system. Brackets are available for the most popular payment terminals and additional brackets can be added on demand. The optional cash management module offers advanced coin and paper bill recycling.

## Intelligent Fraud Prevention

Starling offers advanced fraud detection capabilities that leverages artificial intelligence to analyze fraudulent shopping behaviors. Discrepancies trigger alerts that are sent to the store attendants.

- **A security scale** in the bagging area verifies items against the weight in the database.
- **Computer vision** is applied for crime prediction, pick list assistance and age verification.
- **EAS/Rfid tag deactivation** is available as an optional feature.



## AI-Enabled SCO Software

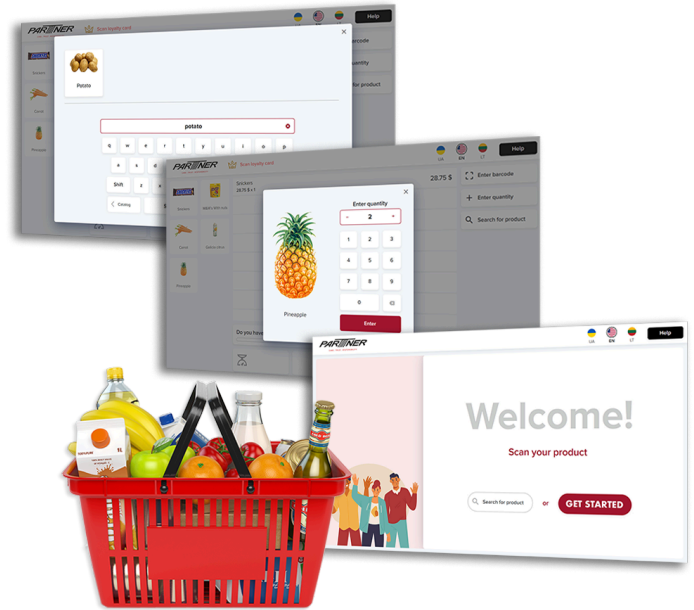
In addition to the hardware, Starling includes a module-based self-checkout software with easy step-by-step instructions and a customizable checkout flow and user interface. Starling controls all the peripherals such as the security and produce scale, barcode scanner, tri-light, and security camera. By leveraging artificial intelligence to analyze data, Starling generates fewer interventions and provides advanced theft prevention.

## API Tool Kit for POS Integration

Starling is POS-agnostic and powered by a versatile API toolkit that enables seamless integration with any merchant's POS and retail management platform. This robust self-checkout solution enhances efficiency, streamlines operations, and elevates the customer experience.

## Real-Time Monitoring & Management

Proactive performance monitoring is essential for a successful SCO rollout, allowing you to quickly identify and resolve issues to minimize downtime. By detecting negative trends early, you can make data-driven adjustments to boost adoption and prevent fraud. This module provides access to a real-time dashboard and a comprehensive reporting tool, enabling you to analyze historical trends and benchmark store performance.



**Real-time Visibility**  
Proactively monitor the performance of your self-checkout systems.

**Proactive Problem Solving**  
Quickly identify and resolve problems and negative trends.

# Starling SCO Technical Specification

## Processors

Intel® Alder Lake i3 & i5 with vPro

Intel® Tiger Lake i3 & i5 with vPro

## Memory & Storage

8GB / 16GB / 32GB DDR4

128GB/ 256GB / 512GB M.2 PCIe SSD

## Display

- 15.6" or 21.5" (portrait or landscape)
- PCAP touch

## Operating System

Windows 10 IoT Enterprise LTSC 21H2 (64bit)

## Wireless Options

Wi-Fi 6E Intel AX210 IEEE 802.11 a/b/g/n/acR2/axR2  
BT 5.3

## Customizable Design

- Designed for left or right orientation
- Multiple unload and bagging modules

## Peripheral Options

- Bioptic 1D/2D scanner with scale
- Handheld scanner
- Brackets for payment terminal
- LED tri-light pole (several options)
- Age verification camera
- Thermal printer
- ADA keypad

## Fraud Detection & Security Options

- Security camera for item identification
- Surveillance camera
- Security scale for weight verification
- Electronic Article Surveillance (EAS) tag integration
- Lockable security door for system access

## Payment Options

- Credit card payments supported by the POS
- Cash recycler

## Module-based Software

- Multi-language support
- Step-by-step shopper instructions
- Customizable work flow and branding
- Easy-to-configure GUI
- AI-based crime prevention
- Computer vision for item identification
- Remote attendant functionality with alerts sent to desktop computer or mobile device
- Adaptive security levels
- Scan-and-Go

## SCO Performance KPI Monitoring

- Real-time status dashboard
- Detailed reporting capability
- Remote device management capabilities

## Partner Tech USA Inc

N Patt St, Anaheim, CA 92801, USA  
sales@partnertechcorp.com  
tel. 949-598-1888

## Partner Tech Mexico & Latin America

Blvd. Palmas Hills 1, Piso 8, Valle de las Palma  
Ciudad de Mexico, 52764, Mexico  
info@partnertechcorp.com  
tel. 949-598-1888

**PARTNER**

[www.partnertechcorp.com](http://www.partnertechcorp.com)